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## **International student satisfaction at Northumbria University**

Northumbria University, Newcastle, has recorded some of the sector's highest satisfaction levels among its overseas students, according to the latest International Student Barometer (ISB) survey.

The ISB (Summer 2014) canvassed the views of over 34,000 international students at 59 universities across the world.

They were asked how they felt about various aspects of their chosen university, ranging from the quality of lectures to how safe they feel in the

town or city in which they are based. The survey is available to all international students at Northumbria and aims to capture a true reflection of their experience.

Northumbria has performed very strongly in the most recent results, showing overall satisfaction with the learning experience to be 88%, living experience 90%, and support experience 93%. International postgraduate research students scored Northumbria's Graduate School at 99%, ranking it 1st in the ISB.

Professor Peter Francis, Pro Vice-Chancellor Learning & Teaching at Northumbria, said: "Colleagues across the University, as well as the Students' Union, have worked hard to improve the international student experience and I am delighted to see these responses. The International Student Barometer is a valuable tool which helps us to understand and respond to the needs of our increasingly diverse student community and I want to assure all students that we will be using these results to help us to continue to grow and improve our support for all students." ✕

An impressive 88% of students would recommend Northumbria as a study destination which is well above the ISB average score of 78% and reflects the University's commitment to delivering the best possible experience for its students.

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Northumbria is a research-rich, business-focussed, professional university with a global reputation for academic excellence. To find out more about our courses go to [www.northumbria.ac.uk](http://www.northumbria.ac.uk)

If you have a media enquiry please contact our Media and Communications team at [media.communications@northumbria.ac.uk](mailto:media.communications@northumbria.ac.uk) or call [0191 227 4571](tel:01912274571).

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